

# Business Continuity and Cyber Security: a mandatory collaboration to reach operational resilience.

Christian De Boeck - 09/02/2023

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<http://www.SYNERGIT.be>



Business Continuity / Operational Resilience

IT-Service Continuity Management

Disaster Recovery

Cyber-Resilience

What do we deliver to our clients?

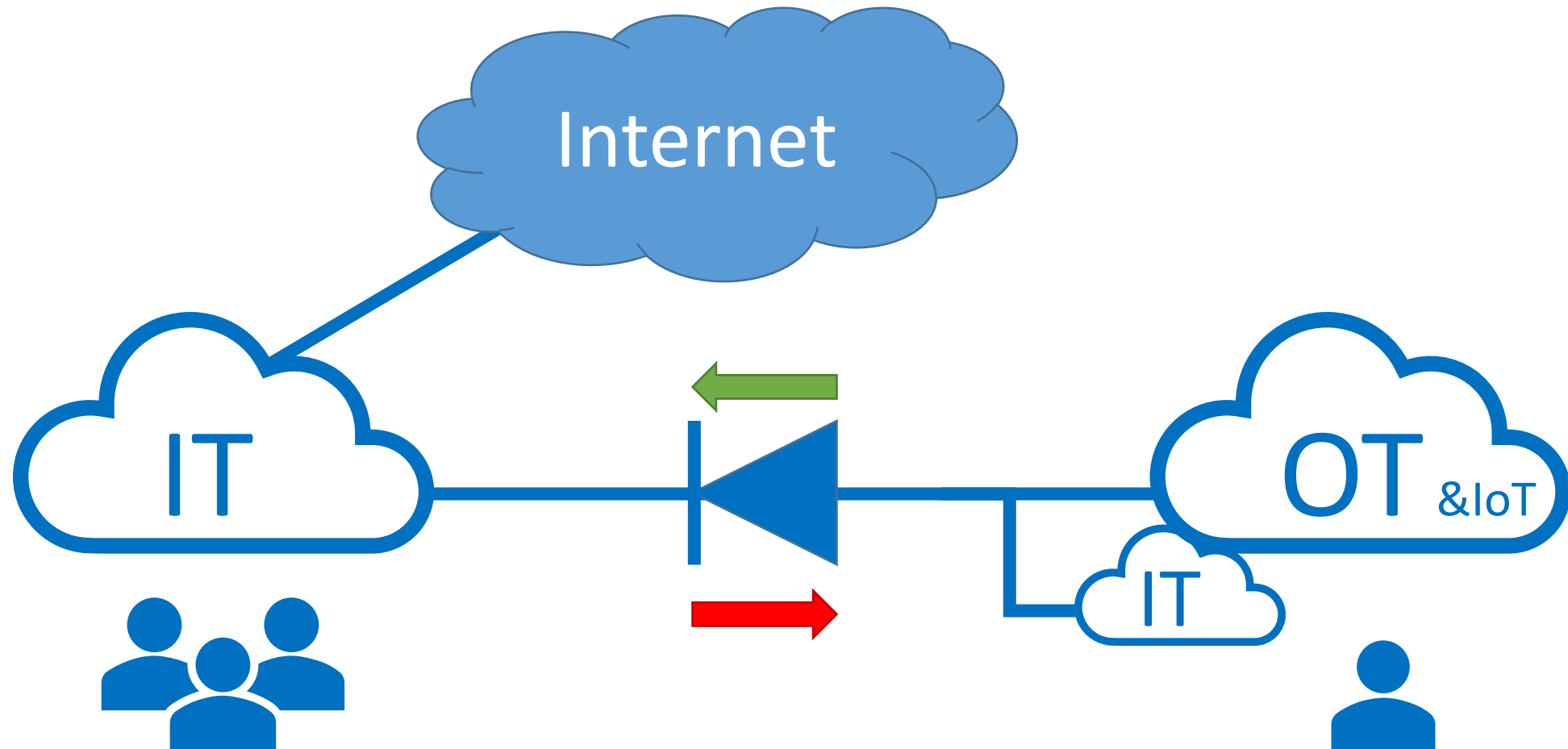
Evaluations & Audits

Mentoring, Coaching &  
Change management

Low carbon Transition

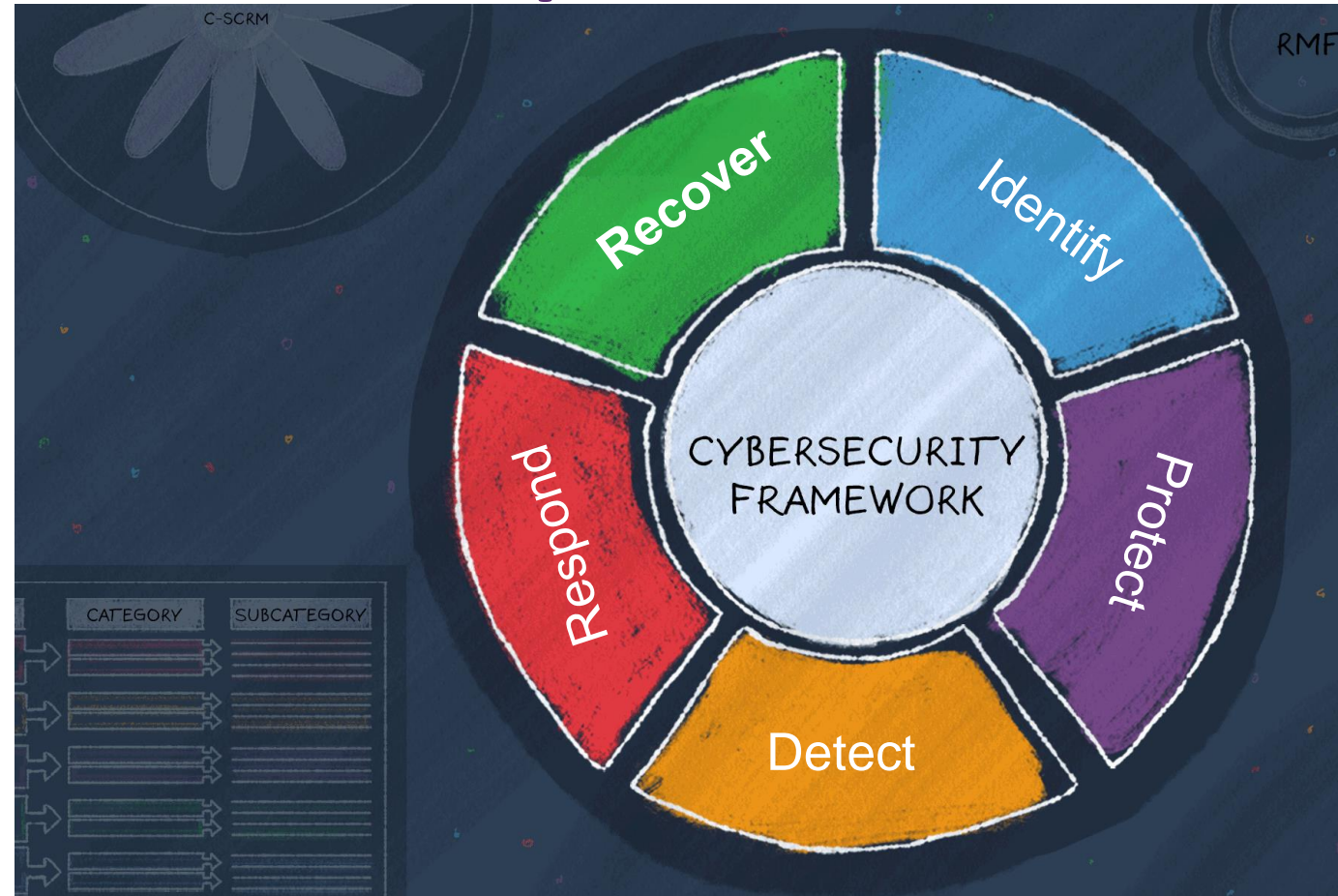


# Setup the scene: IT, OT and Schizophrenia

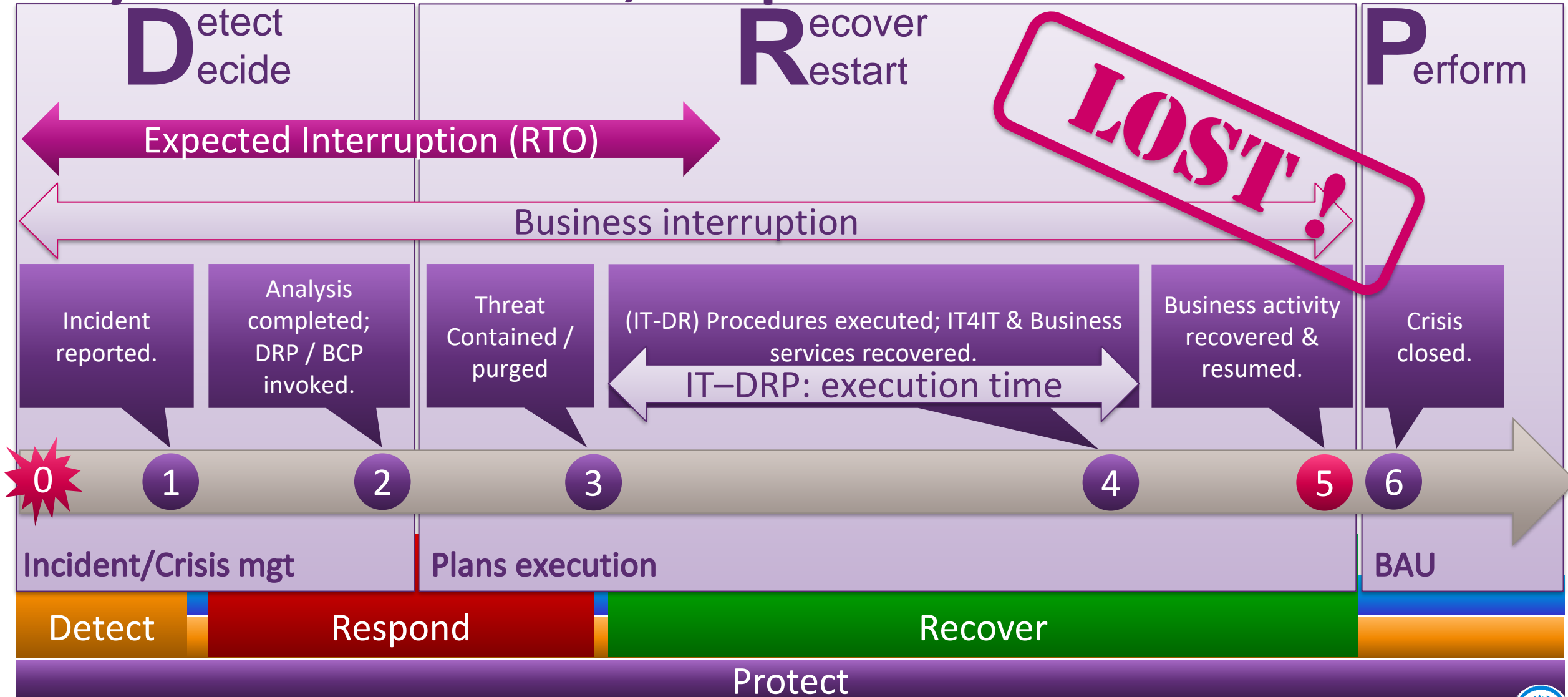




# Cyber-crisis: Detect, Respond & Recover... Faster?

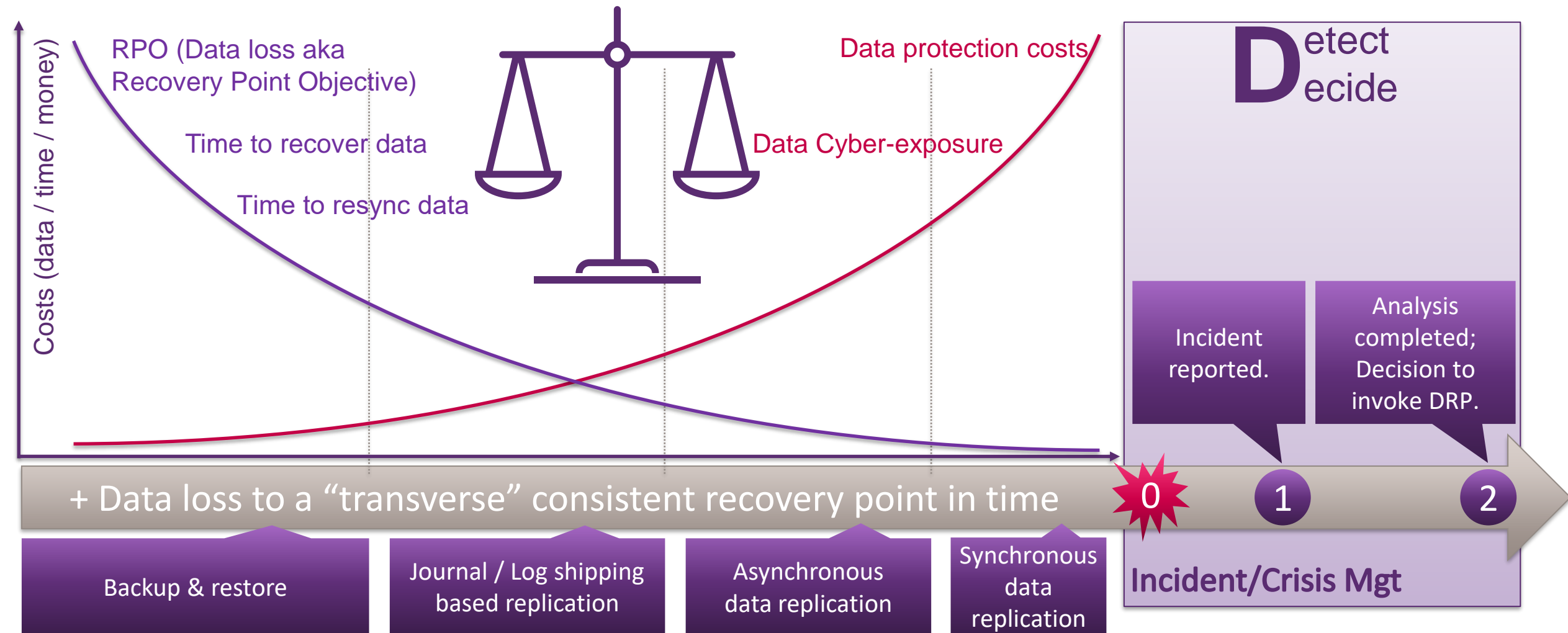


# Cyber-crisis: Detect, Respond & Recover... Faster?



# Cyber-crisis:

# Recover... Faster?



# Cyber-crisis:

- ✓ Data is safe
- ✓ Data is easily available on-site
- Can people access the site?
- Can people access the network?
- Are there servers ready to be used?
- Is the backup solution functional?
- Can you restore the backup solution?
- Is your data really uncorrupted?
- How long to restore it all?

# Recover... Faster?



# Cyber-crisis:

# Respond

# ... Faster?

10 Myths and Pitfalls to avoid:

1. Paying the ransom 💰 will speed up your back up process.
2. Reopening the information system too quickly.
3. Wait for an extreme level of security 🔒 before reopening.
4. Denying a restart in degraded mode.
5. Wanting to restart all at once.
6. Executing major changes in a hurry 🏃.
7. Waiting until investigations are complete.
8. Not anticipating human resource management 👥.
9. Hiding the situation from employees, partners, customers.
10. Failing to structure crisis management.

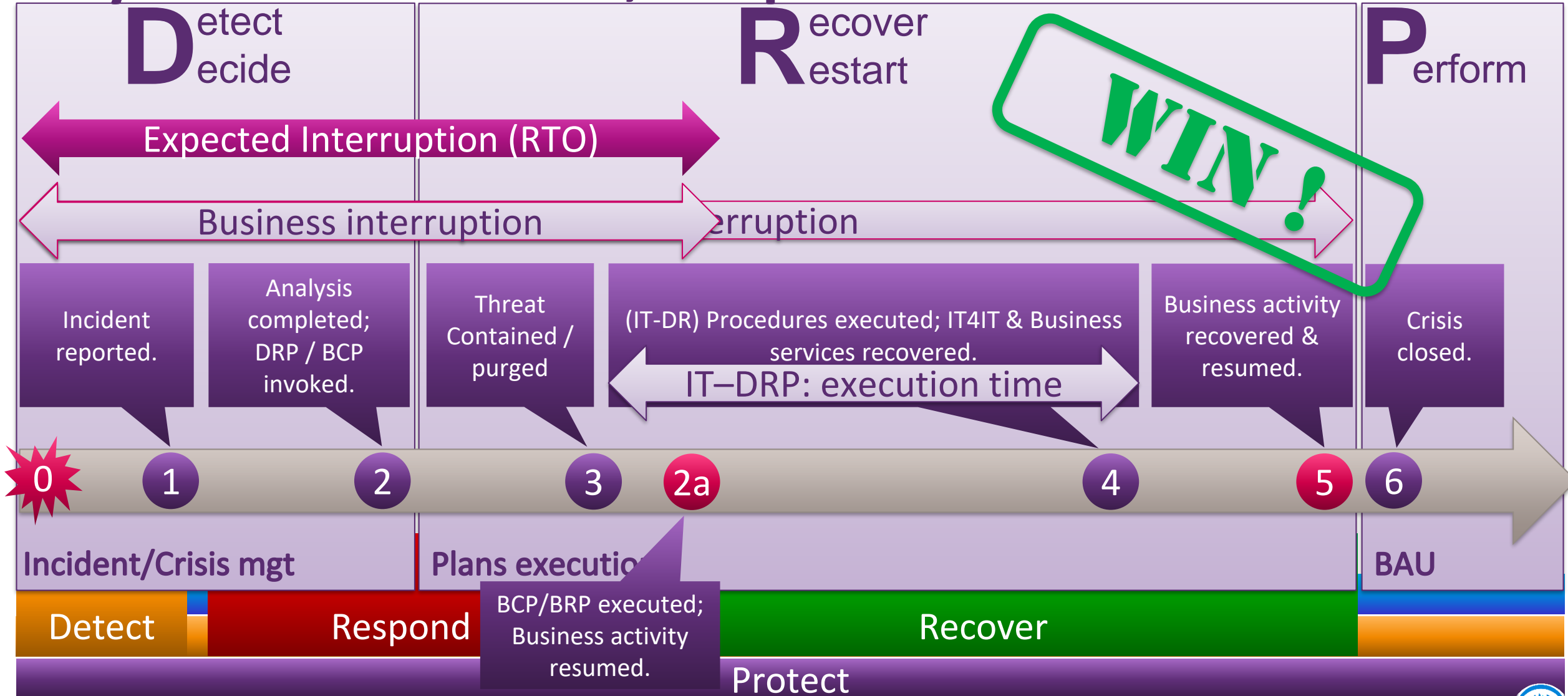
by NICOLAS GAUCHARD:

<https://www.riskinsight-wavestone.com/en/2023/01/successful-ransomware-crisis-management-top-10-pitfalls-to-avoid/>





# Cyber-crisis: Detect, Respond & Recover... Faster?





# Take away:

- Strong (trained) Crisis Management
- Communication is key
- Old school still have value:
  - Air gap site
  - Backup on tape
- It's a team work (Security, IT & business)
  - Phased restart
  - Workarounds



# Thank You

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